



WARRANTY & CARE INFORMATION

WARRANTIES:

Halliday + Baillie Product Liability and Warranties – 5 YEAR WARRANTY PERIOD

ALL HALLIDAY + BAILLIE PRODUCTS:

1. All goods sold are warranted to be free from defects in material and workmanship, the foregoing comprises seller's sole and entire warranty provided:
 - a. The Company has been notified within two years of the purchase date of defects in any trim or locking mechanism, and been given the opportunity of inspection by return of any alleged defective Product to the Company, free and clear of all liens and encumbrances, transportation prepaid, accompanied by the statement of defects and proof of purchase; and
 - b. The Product has not been modified, abused, misused, or improperly installed, maintained and/or repaired during such period. All other warranties, written or oral, expressed or implied, and including but not limited to warranties of merchantability or fitness for intended purpose, are expressly excluded.

2. Seller's sole obligation under these warranties, during the period after date of manufacture as listed above, shall be to issue credit, repair or replace any item or part thereof which is proved to be other than as warranted. Seller shall have the sole right to determine whether such parts shall be repaired or replaced or whether credit shall be issued. No allowance shall be made for any labour charges for replacement of parts, adjustments or repairs, or any other work. In no event shall seller be liable for collateral or consequential damages.

Should there be any reason to contact us either within the 2 year time period or anytime beyond this period please contact the undersigned.

FSB Germany Product Liability and Warranties – 10 YEAR WARRANTY PERIOD or AS STATED

LOCKS AND LATCHES:

The locks and latches have a mechanical warranty of 10 years not withstanding normal wear and tear, and providing that they have been correctly installed and have not un-assembled or tampered with during the period.

LEVER HANDLES:

Lever Handles also have a mechanical warrantee of 10 years not withstanding normal wear and tear.



CARE AND MAINTENANCE:

General Guide to Care and Maintenance

For Mortice Locks & Latches, Sliding Door Locks, and any mechanism with moving parts we would recommend a yearly spray with 3 in 1 oil or a CRC equivalent.

For lever handles, if using hardware in external scenarios it is advisable to give a thorough clean with warm soapy water every 90 days. This will avoid tea staining on stainless steel (which is a light brown staining from coastal environments), and salt build up on components. Anodized aluminium used externally will require less maintenance but it is recommended to wash down every 12 months with warm soapy water.

In the case of brass and bronze hardware which is supplied with no lacquer or PVD finishes, you have several options:

- 1 – let them age and patina with time
- 2 – give them a light wax every 6 months
- 3 – polish with a cleaner specifically for brass or bronze (this option however will give varying results depending on the base material – it is not recommended to do this for zinc based flush pulls and sets)

Please note that the bronze FSB lever handles arrive from the factory with a light wax coating that are designed to age with wear over time. Usually the oil from your skin is enough to maintain the desired finish. For bronze please note – **do not use harsh chemical cleaning products**. Warm soapy water is usually enough to clean.